

TENDER SPECIFICATION – SUPPLY AND INSTALLATION OF CALLER ID CARDS FOR NAVAL HEAD QUARTERS (NHQ) PABX

1. **Name of the Items/ Equipments with quantity.** 10 in no Caller ID Cards for NHQ PABX.
2. **Purpose.** To extend the server capacity and replace the defected cards of NHQ and NU Shaheenbag PABX.
3. **Country of Origin.** As per technical specification.
4. **Country of Manufacture.** As per technical specification.
5. **Type/ Model/ Brand.** As per technical specification.
6. **Year of Manufacture.** As per technical specification.
7. **Qualification of Bidders.** Bidder must have following qualifications:
- Enlisted in NSSD Dhaka, Namapara, Khilkhet, Dhaka-1229.
 - Bidders should have sufficient knowledge on PABX system with at least 05 (five) years business experience and permanent infrastructure in selling and maintaining of PABX system and related products. Relevant documents are to be submitted with the offer.
 - Own valid trade license with experience in network setup and maintenance. Work experience with any of the Bangladesh government entity or defense level is mandatory.
8. **Source of supply.** To be mentioned.
9. **Ports of shipment.** The port of country of origin/ manufacture to be mentioned (if applicable).
10. **Scope of supply.** The equipments are to be supplied fulfilling the technical specifications and complete in all respect with all required standard accessories and attachment which are required to obtain 100% performance whether it is mentioned in the specification or not.
11. **Technical specification.**

a. **Caller ID Card.**

Ser	Features	Specification
1.	Name of item	Caller ID Card
2.	Quantity	10 in no's.
3.	Brand	To be mentioned
4.	Model	To be mentioned
5.	Country of origin	Japan, Germany, USA, UK, Turkey.
6.	Country of manufacture	To be mentioned
7.	Year of manufacture	2023 or later

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12. **Installation, Test, Trial and Acceptance.**

- a. The supplier will install item mentioned in clause-1 and carry out functional test/ trial in presence of user's representative. During the installation, test and trials supplier will provide additional materials required for full functioning of the NHQ PABX if otherwise not mentioned in this contract at free of cost.
- b. If supplied equipment is found defective during installation, test and trial, those are to be replaced immediately by new one by the supplier at free of cost.
- c. Upon completion of the test and trials, a satisfactory performance certificate (If all supplied equipment found functional) will be issued to ACINS Dhaka by the user. ACINS Dhaka will issue Final Acceptance Certificate.

13. **Warranty.**

- a. Warranty for 01 (One) year or manufacturer standard whichever is higher by the principal/ manufacturer for trouble free operation of supplied item with effect from the date of final acceptance by BN is to be given by the principal/ manufacturer/ Supplier.
- b. During the warranty period, if component of the supplied item becomes defective the warranty (for defective component) shall be extended automatically for the period of subject component remains defective. Moreover incase of defective item or component if the whole system becomes defective or non-operational, then the overall system warranty shall be extended automatically for the period of subject component remains defective.
- c. For warranty repair/ replacement, the supplier will collect the defective item from NHQ PABX and re-supply the same to the collecting place after warranty repair or for replacement as early as possible.

14. **Delivery time.** Within 30 (thirty) days after issuance of the purchase order by BN.

15. **Validity of Offer.** Offer should remain valid up to 30 June 2026.

16. **Terms of Payment.** 100% payment will be made in taka after final acceptance given by ACINS Dhaka.


17. **Compliance Statement.** A compliance statement fulfilling all the requirement of the tender is to be submitted for evaluation of the quotations. Stating mere 'Yes' or 'No' will not suffice and detailed description/ information as required is to be given. An incomplete compliance statement may attribute to cancellation of the offer. If any clause of this specification does not commensurate with offered item, the deviation has to be spelt out clearly.

18. **Price Quotation.** Bidder shall quote unit price for the item mentioned in Para 1 as well as total price in local currency (Taka). Price shall include all Govt VAT, IT and dues as applicable.

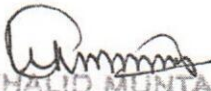
19. **Certificate.** The bidder will provide manufacturer's authorization certificate with the offer.


20. **Documents.** Brochure/ Catalogue of original manufacturer company of the offered items are to be submitted with the offer.

21. **Consignee.** Officer In-Charge NSSD Dhaka, Namapara, Khilkhet, Dhaka 1229.

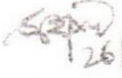

23.4.26
MD MAMUNUR RAHAMAN
Lt Col
Member Secy
Officer-in-Charge
NHO
Date: 23.4.26
Telephone Exchange
Directorate of Signals


HASAN AL-AZHRAF
Lt Commander BN
Rep of DNS
Member (NS-2)
Date: 23.4.26
Naval Headquarters
Banani, Dhaka-1213


KHALID MONTASIR
Lt Col
Rep of DNW&EE
Member
Date: 23.4.26
Naval Weapons
and Electrical Engineering
NHO, Banani, Dhaka-1213


26/04/26
Rep of DNE
Member
Date: 26/04/26


26/4
ZAYNAL ABEDIN MAMBOUR
Capt BN
Director of Signals
Naval Headquarters
Member
Date: 26/4


26/4/26
M SOHEL AZAM
Captain BN
Director of Naval Plans
Naval Headquarters
Date: 26/4/26
Banani, Dhaka-1213


27/4/26
MD SHAMSUL HAQUE
Commander BN
President
Director of Naval Operations
Naval Headquarters
Date: 27/4/26
Banani, Dhaka-1213